

ISO 9001:2015 - An Introduction to the Standard

Duration:

One day

Objective

Annex SL, the new high level structure and common text for all new and revised ISO standards, is the single biggest change to the ISO 9001:2015 document. With the move to a risk management focused management system, managers and those implementing ISO 9001:2015 need to understand the implications for their business. This one-day course is designed to provide an understanding of the requirements and the impact and benefits a risk management based system can bring to your organization.

Contents

Introduction to and overview of the ISO 9001 requirements

The relevance of ISO 9001 to a business management system

What is meant by Management Commitment

Objective setting and factually based decision making

How ISO 9001 may be used by your organization for business improvement

The format and features of a risk management based management system

The key issues for successful implementation

Also includes;

A practical interpretation of the Standard to allow you to start implementing a management system based on ISO 9001:2015

Emphasis on objectives measurement and change

An appreciation of how ISO 9001 can provide the structure for continual improvement of your organization and emphasise customer requirements

An understanding of the 8 Quality Management Principles that underpin the concepts behind ISO 9001 and which are essential to its effective implementation

Who should attend

General Managers

Business Unit Managers

Quality Professionals/Management Representatives

Internal and external auditors

Those who wish to gain an understanding of ISO 9001:2015

Course benefits

This seminar is also valuable when run in-house to provide personnel with an overview of ISO 9001 as part of the overall implementation process. It also acts as a starting point for gaining everyone's involvement in the Quality Improvement process.

Additional information

An introduction to the subject is given through tutorials and interactive workshop sessions. Specific time is allocated to allow you to raise questions relating to your own organization for discussion in open forum.

Certificates

All delegates who successfully complete this course will be issued with a certificate of attendance.

Trainers background

The trainer for this course is fully accredited by the IRCA (International Register of Certificated Auditors). They currently combine the delivery of training with assessment of other organisation's ISO 9001 quality management systems for some of the world's largest

third party certification bodies.